

# Membership Payment and Renewal Options

## Online

If renewing an existing membership, payment can be made online via [mycim.cim.co.uk/](https://mycim.cim.co.uk/) up to 8 weeks before your renewal month.

If joining as a member payment can be made online via [cim.co.uk/membership/](https://cim.co.uk/membership/).

## Phone

To make a membership payment over the phone with your credit or debit card, just call us on +44 (0)1628 427120. Our Customer Service Team are available Monday-Friday, 08:00–18:00.

Your membership will be activated immediately, enabling you to benefit from our resources straight away.

## Direct Debit

Direct Debit options are available for UK bank account holders. You can spread the cost of membership with a monthly Direct Debit, or receive a £10.00 discount\* if you choose our annual option. You can set up your Direct Debit online by selecting to join or renew.

\*Not available on concessionary rates, including Affiliate Studying.

## BACS Transfer

In order to make a bank transfer, please find below the details of our bank. Please note that any charges incurred for this payment need to be met by the payer. You will need to quote your CIM membership number (or if not known, your name) as the payment reference.

Bank name: Santander Corporate Banking  
Address: Bridle Road, Bootle, L30 4GB

Account name: Chartered Institute of Marketing  
Account number: 10776490  
Sort Code: 09-02-22

IBAN: GB93 ABBY 0902 2210 7764 90  
SWIFT: ABBYGB2L

## Got a question?

Should you wish to discuss any of the above options or if you require assistance, please contact our Customer Service Team at [membership@cim.co.uk](mailto:membership@cim.co.uk) or telephone us on **+44 (0)1628 427120**.